

Infection control measures COVID-19 for FjordSafari Norway AS

FjordSafari Norway AS follows the national authorities' guidelines for infection control and adjusts ongoing measures based on the traffic light model of the Norwegian Institute of Public Health, with regard to the spread and risk of infection in Norway.

We take the safety of our guests and employees very seriously, and therefore encourage all our guests to follow the National Institute of Public Health's recommendations and the measures we implement.

Our goal is for our guests and employees to feel safe and have a good experience.

GENERAL MEASURES: Cleaning and disinfection of all surfaces and equipment that employees and guests come into contact with.

FOCUS ON: That employees and guests can keep their distance and have good hand hygiene (soap and water or antibac).

This means that sometimes there will be an even greater focus on hygiene and cleaning of our boats, reception and quay area, and equipment that guests and staff touch.

Surfaces inside the boats are sprayed with disinfectant or rubbing alcohol between each trip.

Frequent affected areas of the quay will be disinfected by personnel after each trip. Other surfaces will be cleaned as often as possible.

Hand disinfection is available and mandatory for use by all passengers as they enter our reception.

When changing the boat driver, the driver's seat and the driver 's cockpit will be cleaned / disinfected.

All the equipment that guests and employees are in contact with are both sprayed with disinfectant and stored away for at least 24-hour quarantine.

We expect our guests to follow the advice and guidelines of national authorities and our local measures. We especially ask you to respect the rule of keeping your distance from other guests and our staff.

FjordSafari Norway AS operates in accordance with the restrictions and guidelines from the Norwegian government and DIRECTIVE FROM THE TRANSPORT INDUSTRY / SHIPPING / EV. OTHER and the hygienic measures are based on the traffic light model from the National Institute of Public Health to prevent infection:

Action level	Operational status and capacity	Measures
Green level	Full operations	1. Prohibited use of public transport for sick people

	<p>100% capacity</p> <p>12 Pax on the boat (use of boats with 12 and 14 seats)</p>	<p>2. Focus on hygiene.</p> <ul style="list-style-type: none"> - Good hand and cough hygiene - Regular cleaning. <p>3. Measures to keep distance:</p> <ul style="list-style-type: none"> - Avoid unnecessary physical contact with others.
<p>Yellow level</p>	<p>Increased focus on cleaning and disinfection.</p> <p>Measures to reduce contact between guests / employees.</p> <p>12 Pax on the boat (Use of boats with 14 seats exclusively for daily departures, boats with 12 seats for private trips consisting of 1 travel companion).</p>	<p>In addition to measures at the green level:</p> <p>4. Spread seats for passengers</p> <ol style="list-style-type: none"> 1. Avoid seats / contact face to face – seating plan to avoid different travel companions sitting next to each other on board. 2. According to NHO’s infection control guide, different travel companions are not placed in the same row on board, or a vacant seat in between different travel companions is reserved. 3. Check queue arrangements in common areas / living rooms, including use of different areas for dressing and undressing, to avoid missing groups.
<p>Red level</p>	<p>Increased focus on capacity and distance between guests / employees.</p>	<p>In addition to measures at green and yellow level:</p> <p>4. Measures to be able to keep distance are further tightened:</p> <ul style="list-style-type: none"> - Minimum 1m distance between each passenger. <p>At the red level, the seats that are not to be used will be blocked / marked.</p>

See attached internal infection control instructions and photos of the various measures, as well as information available as a pop-up for guests on our website.

Sincerely,

FjordSafari Norway AS

Fred Thomas-Bowman

HSE, Boat driver & Guide