



Infection control measures against the coronary pandemic and COVID-19 disease under the direction of Flåm Utvikling AS, as supplier and product owner of Flåmsbana / the Flåm Railway

It is the Vy-Gruppen who certifies and is the responsible operator that takes care of current coronary infection control measures on board of Flåmsbana, based on current advice and instructions from the Norwegian Directorate of Health and the National Institute of Public Health FHI.

Information about infection control on board trains under the direction of Vy can be found in Norwegian here - <https://www.vy.no/aktuelt/koronavirus> and English here - <https://www.vy.no/en/news/coronavirus>

The web article is descriptive of and covers all passenger traffic on Norwegian railways that is operated by Vy-Gruppen, including Flåmsbana.

With regards to own infection control measures under the direction of Flåm Utvikling, both on board Flåmsbana and at Flåm station, in the customer center and for other public areas, the description as below applies:

Flåm Utvikling AS follows the national authorities' guidelines for infection control and adjusts ongoing measures in accordance with the National Institute of Public Health's current guidelines and guidance for infection control for public transport.

We take safety and infection control measures for our guests and employees very seriously and follow up and encourage all our guests to follow the National Institute of Public Health's current recommendations, orders and current routines.

Our goal is for our guests and employees to feel safe and through our spotlight on active infection control get a good experience of our offer.

General measures - Frequent cleaning and disinfection of all surfaces that employees and guests come into contact with.

Focus on - That employees and guests can keep their distance and have good hand hygiene (soap and water / or hand disinfectants).

We expect our guests to follow the advice and guidelines of the national authorities at all times, as well as our local routines, instructions and measures. In particular, this applies to each guest's own responsibility to respect and comply with the rule of distance to other guests and our employees.

Best regards,

Flåmsbana / the Flåm Railway

A handwritten signature in black ink on a light green rectangular background. The signature reads "Bengt Hammer" in a cursive, flowing script.

Bengt Hammer